



**Welcome to Hockley Valley Resort**

We are committed to a healthy and safe experience for all our guests. In order to be prepared for an emergency situation, we would like to provide you with some important safety information.

Please take a few minutes to review the following safety procedures.

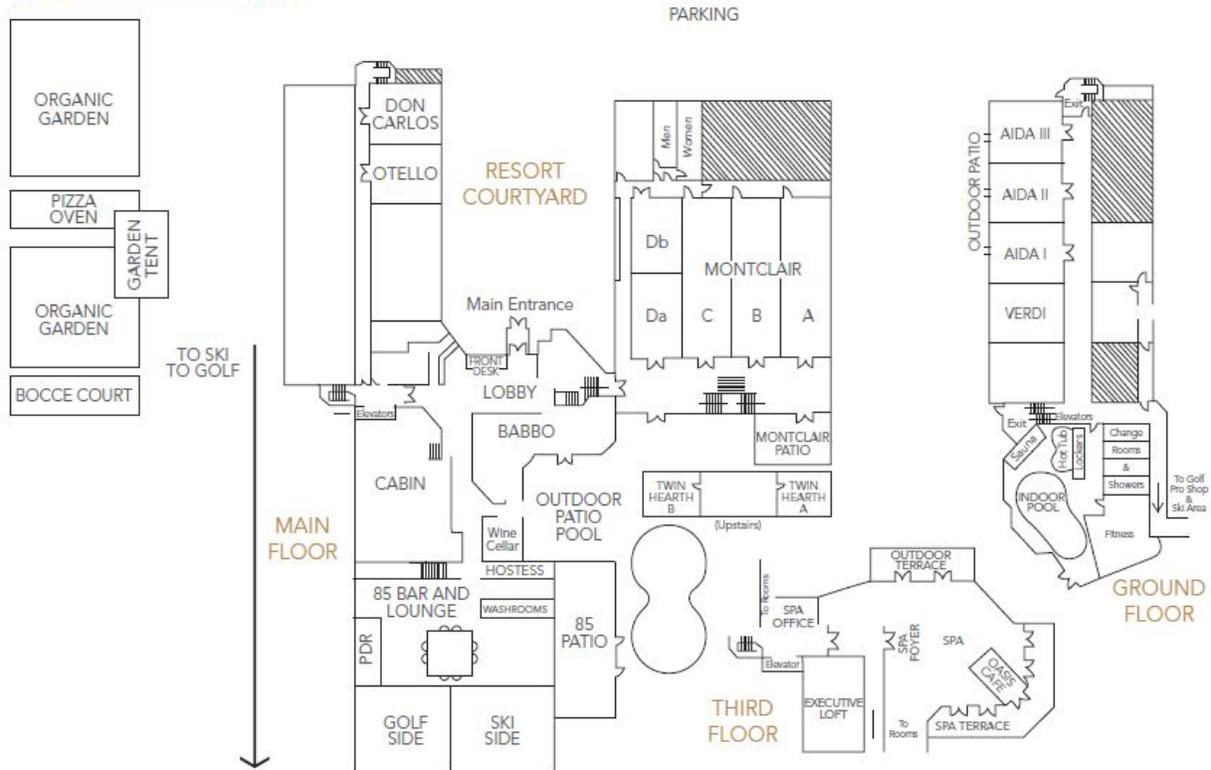
**In an Emergency**

**DIAL 9 – 911** from the nearest phone & contact the Front Desk/Corporate Concierge immediately to advise of the situation.

**Your location**

Hockley Valley Resort  
 793522 3<sup>rd</sup> Line EHS  
 Mono, Ontario  
 L9W 5X7  
 Telephone – 519-942-0754

**Resort Floor Plan**





### ***In Case of Fire***

- *Immediately upon arrival to your meeting room, locate the fire exits, closest fire extinguishers and fire alarm box.*
- *The fire alarm system in the Resort is identified by the constant ringing of the bells, located in all hallways, guest and service areas.*
- *If you discover a fire, pull the nearest fire alarm box.*
- *In the event of a fire alarm all guests are asked to leave the building by using the closest exit. Proceed to the nearest safe stairway and exit on the ground floor.*
- *If you are in your meeting room when the alarm sounds, feel the door to see if it is warm before opening it. If it is warm or hot to the touch, this could indicate the presence of smoke or fire in the hallway. Once determined it is safe to leave your meeting room, close the door behind you and proceed to the nearest safe stairwell and then exit on the ground floor.*
- *If you are unable to exit your room due to fire or smoke in the hallways. Close the door and wait for a staff member to advise you of the best action. Wet tablecloths or towels can be used to attempt to seal openings around the door.*
- *Once evacuated, please go to the main entrance outside area; stay on the grass area leaving the driveway open for the fire department.*
- *We cannot re-enter the building until we receive authorization from the Fire Department.*

### ***In Severe Weather/Power Failure***

- *The resort has emergency procedures, supplies & backup generators in place.*
- *Please inform a team member of any service interruptions or concerns relating to weather and we will assist with instructions for your group.*

### ***First Aid***

- *We have a fully equipped First Aid Room it is located behind the front desk.*
- *We always have a certified first aid / CPR employee on staff.*
- *Any member of the Front Desk team can assist you.*
- *We have 2 defibrillators on property, one located on the wall going down the ramp to Babbo Bar and the second in the Ski/Golf Office.*
- *There is an oxygen tank available in the First Aid room.*

### ***Property Information***

*This is a non-smoking facility.*

*There are two designated smoking locations - Front courtyard deck & pool patio deck.*

*If you have any safety questions or concerns, please ask any member of the Hockley Valley Resort Team. If they don't have answers to your questions, they can certainly direct you to a team member that can.*

*Thank you for taking the time to review this document and we hope you enjoy your stay with us!*